

The Pampered Pet Grooming Salon, LLC

Specializing in Small to Medium Breeds
5lbs to 35lbs.

Dog Boarding & Dog Daycare: Arrivals 6:00am - 7:00pm

Business Closes at 7:00pm

Available 7 Days a Week Monday - Sunday

Phone: 573-280-2167

**Emergency Contact Phone Number for Hours Between 7:00pm. & 6:00am.
Only answered if emergency care is needed for Dog Boarding or Dog
Daycare**

Phone: 573-374-1778

Dogs receive personalized attention and lots of love and care with 24-hour supervision while they are away from their families. The Pampered Pet service is designed as a home away from home. Dogs are given four 20 minute exercise and potty breaks and short potty breaks as needed per day or night with adult supervision in a secure fenced in yard and just like home; always sleeping inside our home with loving people, so they don't go through the stress of feeling abandoned, but instead, experience fun playmates and another family which loves them. We take great care to recreate the routine and the level of affection dogs experience at home, watching television on the couch, sleeping in bed with us if not crate trained or sleeping in their crate if preferred. All dogs and families are interviewed before being accepted for daycare or dog boarding, so dog owners do not have to worry about their dog being left with overly aggressive or problem dogs. Once we receive your application, we will contact you to set up an interview visit for you and your dog.

Please read this over carefully so you have all the required information and have packed the required items to make your first visit a positive one for you and our staff.

1. If it is important to you that your dog be returned clean, then please order a bath before pick up.
2. be prepared to bring your dog on a leash - Please make sure his/her name is on the leash.
3. Because your dog sleeps in our home, we request that you bring a clean dog for sleepovers; and no signs of fleas or ticks (Frontline Plus is required). If a bath is required, it will be added to your fees.
4. **For sleepovers Please bring a sealed container -we recommend a plastic tote, which includes all of the items listed below:**
 - a. Label on sealed plastic container (not duffel or paper bag) including your dog's name, his normal food (1 1/2 cups 2xper day, for example) and human food ok - or no human food. Please put your dog's name on key items inside the container like the treat bag/box, etc.
 - b. We prefer that all pets have their required vaccinations 5 days prior to entry, Written Proof of immunizations from vet: Rabies, Distemper, Parvo-Virus, Bordatella and Proof - if Spayed/neutered. -a copy **MUST** be provided for our files at the time of drop off or we will not be able to accept your dog. This is for your dog's first visit, not each visit.

Heartworm

All dogs must be heartworm negative and be on monthly veterinarian approved heartworm preventive medication.

- c. Dog bed - if you are not bringing a crate or dog bed, a dog bed will be provided,

since dogs need beds for naptime.

d. Medication with instructions (if required)

e. Payment for the amount of the fees and any extras (like baths, grooming) in an envelope inside the container - please confirm the correct amount with The Pampered pet in advance of arrival - don't take the time to figure it out when you arrive. Fees must be paid in full when you drop off your dog.

f. Please bring a generous supply of pet food and treats some dogs require more food because they expend much more energy here than at home. We do not share your pet food with other dogs.

g. There will be extra fees charged if there is not enough food or treats provided. If the food you bring requires refrigeration or space in our freezer, please check with us first.

5. Other:

a. Flea & Tick Treatment must be current - do not bring anything, just make sure it is current. (Frontline Plus)

b. Make sure your contact information and emergency name and phone number are current

5. Please be on time always - if you are running early or late, please call us at 573-280-2167- otherwise, please be punctual!

RESERVATIONS AND FEE Policies:

Deposit - During extra busy times, such as holidays and summertime, a deposit may be required for reservations. One-week cancellations during these times will be required for a deposit refund.

1. 48 Hour Cancellation: Because staffing schedules are arranged weekly, we require a 48-hour cancellation on all reservations. Otherwise, you will be charged a \$50 cancellation fee. This cancellation must occur with a live member of The Pampered Pet staff by phone (as opposed to voice mail or e-mail).

2. Holiday reservations: Because of the demand, The Pampered Pet requires a 2-day deposit to secure holiday reservations. This deposit is non-refundable, so make sure your plans are firm before reserving dates.

3. No refunds are issued if you pick up your dog earlier than your reserved dates.

Cleaning/Damage Deposit: A cleaning or damage deposit of \$50 is required at the time of drop off or pick up for puppies or dogs likely to have or who have had accidents requiring a cleaning service, or damage existing furniture or doggie beds. This deposit will be returned if there are no accidents or damage.

Pre-Visits for First Time Visitors: The Pampered Pet Grooming Salon, LLC often requires that you bring your dog for a minimum one day visit (and some times several one day visits) before you leave your dog here for the first time sleepover. This especially applies to dogs that have not been socialized, dogs that experience separation anxiety and rescue dogs, all of whom may have abandonment issues. Please check with The Pampered Pet Grooming Salon, LLC when you make first time reservations to determine if this will be a requirement for your dog, and to determine what to bring.

Pre-Visits Daycare or Pre-Visit Sleepover rates depend on requirements of each dog, so please confirm your fees at the time you make your reservations for pre-visits.

Example: Some dogs may require a short per-visit stay requiring less than four hours others may need longer to become comfortable in new surroundings.

Extra Services - please let us know at the time of reservations if you wish any of the following services:

Grooming: \$35.00, \$45.00 depending on size of dog

Doggie Bath Blow Dry & Fluff: \$15.00, \$30.00, depending on size of dog

Pick up and Delivery Taxi Service - West side of the lake \$10.00 pick up fee plus \$2.00 per miles. Osage Beach area \$15.00 pick up fee plus \$2.00 per miles plus toll bridge fees, and availability of staff.

DROP OFF AND PICK UP TIMES If you cannot be here by the agreed upon pick up deadlines, we expect you to call or you may be charged extra fees.

Dog Boarding Rates

- **Small Breeds 5lbs. - 25lbs.** 1 dog (\$22.50) per night. 8 nights up to 13 nights 1 dog is (\$16.50). 14 nights up to 29 nights 1 dog is (\$12.38) per night. 30 nights or longer is (\$8.25) per night.
- 2 or more dogs (\$11.25) per dog per night. 8 nights or longer (\$9.00) per dog per night.
- **Medium Breeds 26lbs. 35lbs.** 1 dog (\$27.00) per night. 8 nights up to 13 nights 1 dog is (\$20.25). 14 nights up to 29 nights 1 dogs is (\$15.19) per night. 30 nights or longer is (\$10.13) per night.
- 2 or more dogs (\$13.50) per dog per night. 8 nights or longer (\$10.80) per dog per night.
- Includes: T.V. cartoons, treats, activity toy, classical music and of course pampering.

Daily Rate Doggie Daycare Monday - Friday

- **6:00am - 7:00pm Business Closes at 7:00pm**
- Small Breeds 5lbs.-25lbs. & Medium Breeds 26lbs.-35lbs. \$2.25 per hour. (Excludes weekends and holidays)
- Hourly Rate: \$2.25 per hour (min. 2 hours)
Includes: T.V. cartoons, treats, activity toys, classical music and four 20 minutes exercise and potty breaks and short potty breaks as need.
- **Saturday & Sunday or Holiday Rates & Hours**
- **6:00am - 7:00pm Business Closes at 7:00pm**
- Small Breeds 5lbs.-25lbs. & Medium Breeds 26lbs.-35lbs. \$3.00 per hour.
- Hourly Rate: \$3.00 per hour (min. 2 hours)
Includes: T.V. cartoons, treats, activity toys, classical music and four 20 minutes exercise and potty breaks and short potty breaks as need.

Toys

Do not bring toys that are valuable or irreplaceable (all toys should be clearly marked with your pets name). The Pampered Pet Grooming Salon, LLC not responsible for loss or damage to any personal item or toy's left with your pet.

